

Welcome to livestream events from [GoFasterStripe](#) in collaboration with [Tin Cat Entertainment](#).

If you haven't done this before, here's how it works:

- Click on '**CLICK TO BUY TICKETS**' or 'Add TICKET to basket'
(You don't need to log in or join our Club, although you might want to!)
- Then, in the Shopping Basket, click '**go to checkout**' and enter your contact & payment details
- Look out for our **confirmation email** in your inbox (if not, it may be in 'spam'!), which will include a YouTube link so that you can enjoy the whole event live online on the night
- On the night, simply **use the link to watch the event online** using your PC, laptop or any other device you have connected to the internet

Our livestream events generally include:

- a **live introduction** from the performer
- a **screening of their show** (a recording of their live show from when it was on tour)
- a **comfort break** (so you can pop to the loo, or get more snacks from the kitchen!)
- a **live after-show Q&A** with the performer, often with guests too (you can post any questions you have for the performer in the YouTube chatroom)

The Chatroom

You can use the chatroom to post comments:

- say hello (think of it as meeting your mates in the bar before the show!)
- let us know you're enjoying the event
- ask your questions to be answered in the after-show Q&A

To use the chatroom, you'll need to log in to [YouTube](#) but you can create an account for free.

Accessibility Matters

Wherever possible, the live sections of the event will be **BSL signed** and recorded elements of the event will be **captioned**.

- **If you want to view the captioned version of the show** on the night, you'll need to:
 - Follow the YouTube link found in your confirmation email
 - On the YouTube page, click 'show more', and follow the link given there to view the captioned version
 - When you've finished watching the captioned version, you'll need to return to the initial YouTube page so that you can watch the live after-show Q&A session

Useful tips

- **Please test your equipment before the event.** The event will start at the specified time, so we recommend that you follow the link about half an hour before, so that you can check that sound and vision are all working properly.
- Please note that **we cannot provide technical advice**, for example how to ChromeCast to TV. We are streaming the event via the named Platform (e.g. YouTube) but how you connect to that is up to you.
- **The YouTube link we send you will also be valid for some time after the event**, so if you miss anything or need to go to bed early, you can watch a recording of the whole thing afterwards.

Most importantly - sit back, relax, and enjoy the show!